



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 3461 )  
)  
Examiner: Gilligan, Christopher L )  
)  
Inventor(s): Mester, David J. )  
)  
Serial No.: 10/617,472 )  
)  
Filing Date: July 11, 2003 )  
)  
For: WARRANTY MANAGING PROCESS )  
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**PRELIMINARY  
AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

Please consider the following amendments to the application in connection with the Request  
for Continued Examination (RCE) filed concurrently herewith: